Deer Park Vision Source Nondiscrimination Statement and Language Access Services

Deer Park Vision Source understands that discrimination is against the law and complies with all applicable Federal and State civil rights laws. Specifically, we do not discriminate on the basis of race, color, national origin, age, disability or sex. We do not exclude patients or treat them any differently based on any of these factors.

When necessary, and free of charge to the patient, Deer Park Vision Source:

• Provides aids and services to patients with disabilities when necessary to effectively communicate with them

• Provides qualified sign language interpreters for hearing impaired patients

• Provides language services to those patients who cannot effectively communicate in English. This may include qualified interpreters or written information. If you believe Deer Park Vision Source has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you may file a grievance with: {Grievance Officer} 26 W H Street, Suite A, Deer Park WA 99006 509-276-6932 or Fax to 509-276-1608 You may file your grievance in person, by mail, fax or email. If you need assistance filing a grievance, Paul Ross is available to assist you. You may also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights two ways:

(1) Electronically through the Office of Civil Rights Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

(2) By mail or phone at: US Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201 1-800-368-1019 1-800-537-7697 (TDD) Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html

LANGUAGE ACCESS SERVICES

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.901.4636 (TTY: 1.800.833.6388/711).

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CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1.800.901.4636 (TTY: 1.800.833.6388/711).

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ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.800.901.4636 (телетайп: (TTY: 1.800.833.6388/711).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1.800.901.4636 (TTY: 1.800.833.6388/711).

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1.800.901.4636 (TTY: 1.800.833.6388/711).

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ئاگاداری: هر ئەگەر بە ئەو زمانی کوردی قەسە دەکەیت، ئەوا خزمەتگوزاری هەیە خزمەتی زمان، زمانی ئەوا بە خۆڕایی، بە ئەو بە هەتسەدەرەب. 1.800.901.4636 (TTY: 1.800.833.6388/711).
بە پەیوەندی. بکە

1 بـرقم اتصـل. بالمجان لك تتوافر الغوية الاسمدة خدمات فإن الغلة، اذكر تتحدث كنت إذا: ملحوظة 1.800.901.4636 (رقم (TTY: 1.800.833.6388/711).فتاها مصل مكبلوا:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.901.4636 (TTY: 1.800.833.6388/711).

PAKDAAR: Nu saritaem ti Ilocano, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Awagan ti 1.800.901.4636 (TTY: 1.800.833.6388/711).